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Dated: December 2, 2004 Signature: Susan Bloomfield
(Susan Bloomfield)

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Technology Center 2600

Docket No.: 47524/P125US/10025004
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Dan Hammond

Application No.: 09/705,281

Art Unit: 2665

Filed: November 3, 2000

Examiner: D. C. Ho

For: EXTENSIBLE INTERACTIVE VOICE
RESPONSE

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TC 1700

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated September 3, 2004 (Paper No. 7), please amend the above-identified U.S. patent application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 18 of this paper.